

Retractable Awning Care Guide

Best Practices (Quick Tips)	Avoid
<ul style="list-style-type: none">• Retract during high winds, storms, heavy rain, or snow• Remove leaves/dust regularly• Let fabric dry before retracting• Clean with mild soap + water	<ul style="list-style-type: none">• Pressure washing fabric• Harsh solvents or abrasive scrub pads• Hanging items from the awning• Leaving awning retracted while wet for long periods

General Awning Care

- Retract during severe weather: Retractable awnings are designed primarily for shade. Retract during high winds/gusts, heavy rain, snow, or ice.
- Keep the awning clear: Brush off leaves, dust, and debris to help prevent staining and mildew. Also, trim any tree limbs that may impede it when opening it.
- Dry before retracting: If the fabric becomes wet, extend and allow it to fully air dry before retracting whenever possible.

Frame & Hardware Cleaning

Clean frame components using mild soap and water with a soft cloth or sponge. Avoid abrasive pads and do not use a high-pressure water stream at fabric, motors, or electrical connections. If operation becomes uneven or noisy, stop use and contact your dealer/installer.

Acrylic Fabric Cleaning

Routine Cleaning (dust/pollen): Brush off loose dirt, rinse thoroughly with clean water, and air dry completely.

Standard Cleaning (general stains): Mix 1/4 cup mild soap (Dawn®/Woolite®) with 1 gallon lukewarm water. Gently scrub with a soft brush/sponge, let sit 10–15 minutes (do not let it dry), rinse thoroughly, and air dry.

Mold or Mildew (if needed): Mix 1 cup household bleach + 1/4 cup mild soap + 1 gallon water. Apply, gently scrub, let sit up to 15 minutes, rinse extremely well, and air dry completely.

Optional after deep cleaning: Reapply a fabric protectant such as Sunbrella's 303® Fabric Guard to help restore water repellency.

When to Contact Support

Contact your dealer/installer if you notice unusual noises, uneven arm movement, loose mounting hardware, motor hesitation, torn fabric, or damaged seams. Continued operation may cause further damage.