

WARRANTY POLICY • SOMFY

Warranty takes effect on the date of the invoice by Polar Shades Sun Control, Inc. and is limited to Polar Shades Sun Control, Inc. general terms and conditions of sale, supply and payment.

COVERAGE

SOMFY warrants its motors, electrical and electronic accessories to be free from defects in material and workmanship under normal and proper use for a period of five years starting from the date stamped on each.

SOMFY'S only obligation shall be to repair or replace defective equipment which does not conform to the warranty. SOMFY shall not be liable for any injury, loss or damage, direct or consequential, arising out of, or the inability to use, the equipment. Before using, Buyer and/or the ultimate User shall determine the suitability of the product for its intended use, and User assumes all risks and liability in connection therewith.

All costs related to installation and reinstallation of the SOMFY equipment covered by this warranty are not the responsibility of SOMFY. SOMFY will not be responsible for any consequential damages during the following installation procedures.

If the buyer resells any SOMFY products to another Buyer or End User, it shall include all of the terms and provisions of this warranty in such resale. SOMFY's responsibility to any such Third Party shall be no greater than SOMFY's responsibility under the warranty of the Buyer.



EXCLUDED FROM WARRANTY

- If usage, adaptation or installation are not in accordance with our installation and operating instructions.
- If the product has been opened, dismantled or returned with clear evidence of abuse or other damage.
- If our written specifications are not properly applied by the Buyer when selecting the equipment.
- If our written instructions for installation and wiring of the electrical connections have not been followed.
- If our equipment has been used to perform functions other than the functions it was designed to handle, namely motorizing window and door enclosures e.g. shades, rolling shutters, awnings and projection screens which subject the SOMFY equipment to conditions which exceed its rated capacity. Please consult SOMFY about warranty for any uses other than that above.
- If SOMFY equipment is used with electrical accessories (switches, relays, etc.) that have not been previously approved in writing by the SOMFY Engineers Department.
- If electrical accessories and other components have been used in disregard of the basic wiring diagram for which they were designed.